



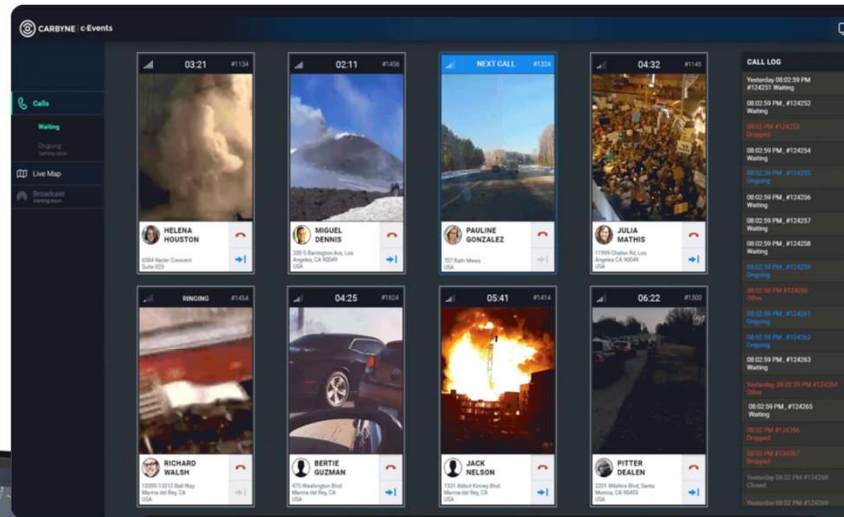
CARBYNE

SHAPING THE FUTURE OF
PUBLIC SAFETY



CARBYNE'S ECOSYSTEM

c-Live
Call Handling and
Enhancement

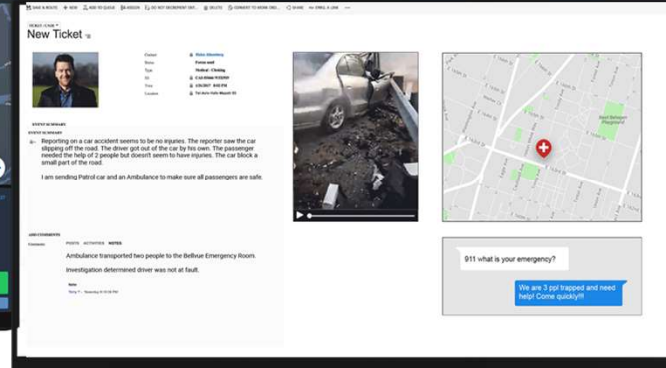


c-Events
Situational Awareness

c-Lite
NG911 Plugin



c-Records
Data Management



c-Live

NG call handling platform

Carbyne's c-Live platform offers:

- 📍 Comprehensive call management functionality
- 📍 Crucial emergency-handling capabilities:
 1. live video
 2. pinpoint location
 3. caller profile data
 4. chat with the caller



CALL
HANDLING



LIVE
VIDEO



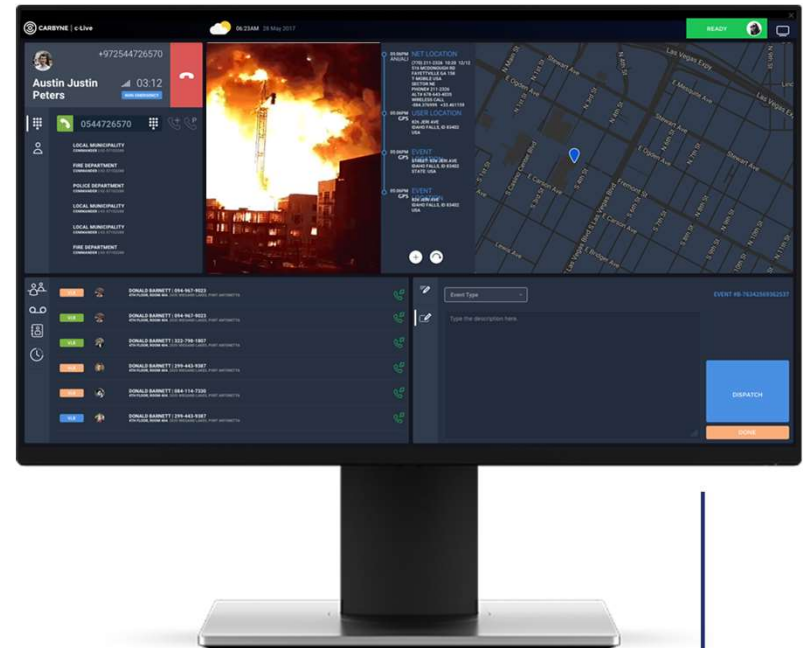
EXACT
LOCATION



CITIZEN
DETAILS



LIVE CHAT



c-Now

Connects the caller with the 911 center

Simultaneously transmitting:

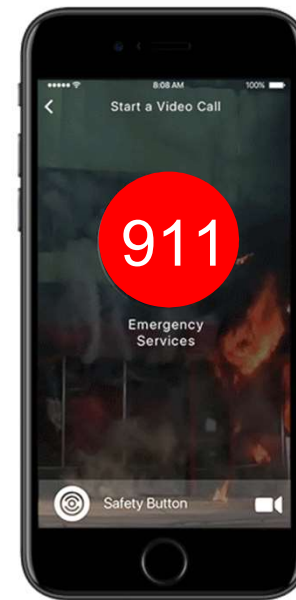
1. Live video of events
2. 2-way audio conversation similar to a regular phone call
3. Pinpoint dynamic location refreshed every 10 meters or ten seconds
4. Ancillary information (sensor data, city cameras, health info, etc.)
5. Secondary connection to caller

Auto-Deploy:

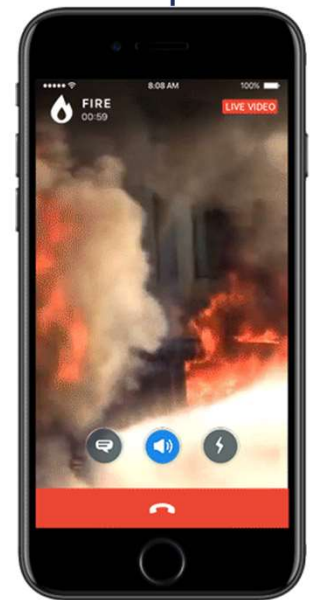
1. Starts the c-Now even if caller just dialed 9-1-1



START



CHOOSE



SPEAK

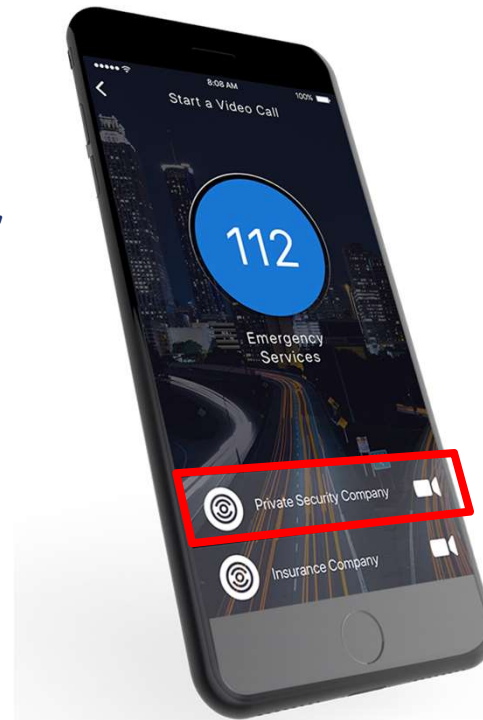
Other Organization Dispatch

With the c-Now 'Organizations' feature:
Add unlimited dedicated streamline buttons,
according to your personal needs

This feature can be used by:



Direct communication through a dedicated streamline



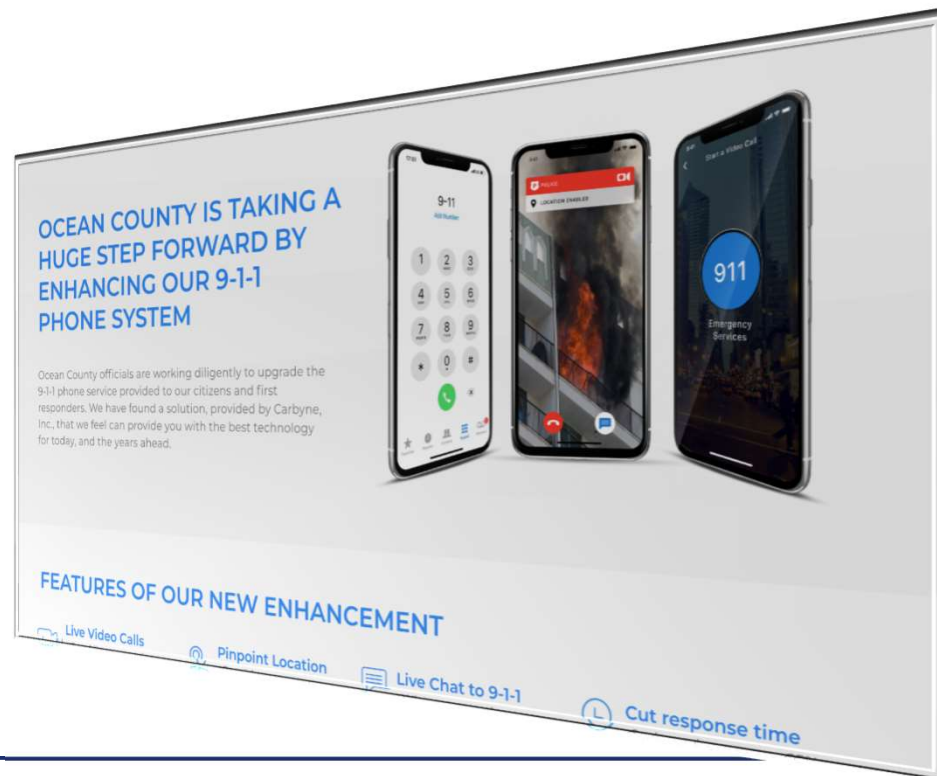
Citizen Outreach

Multi-tiered approach

- Custom landing page
- Social media campaign

Marketing support

- Carbyne to work with client on customized citizen outreach campaign



Events Monitor

The c-Events is a command tool that brings the events from citizen to the Call Center/PSAP

Prioritize incoming calls for service simply and accurately

Turn real-time data from the field into actionable information



SAVE
TIME



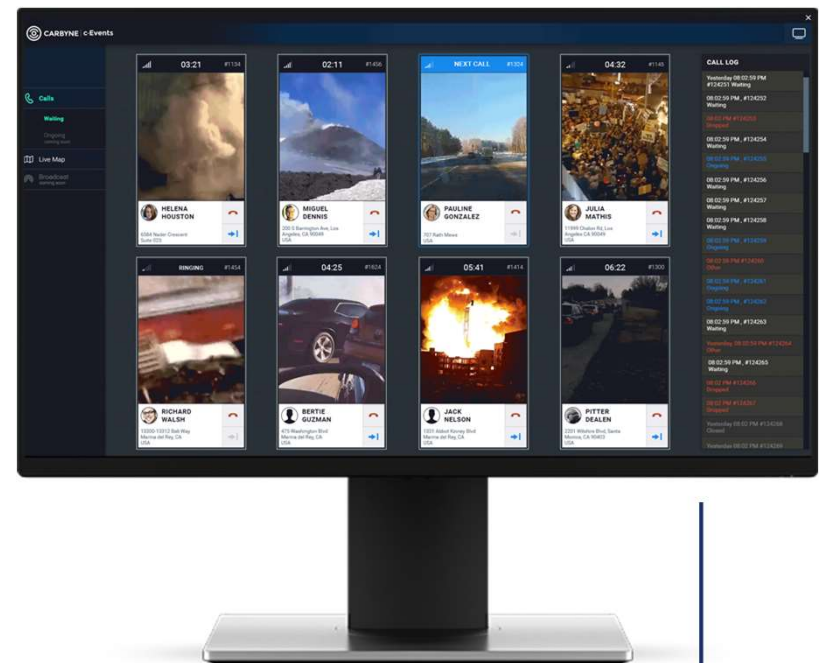
PRIORITIZING



EXACT
LOCATION



LIVE
VIDEO



Events Monitor Live Map

The c-Events Live Map highlights all events reported in the past 24 hours to the PSAP

The Live Map enables effective processing of information and thus turns it into accurate action



SAVE
TIME



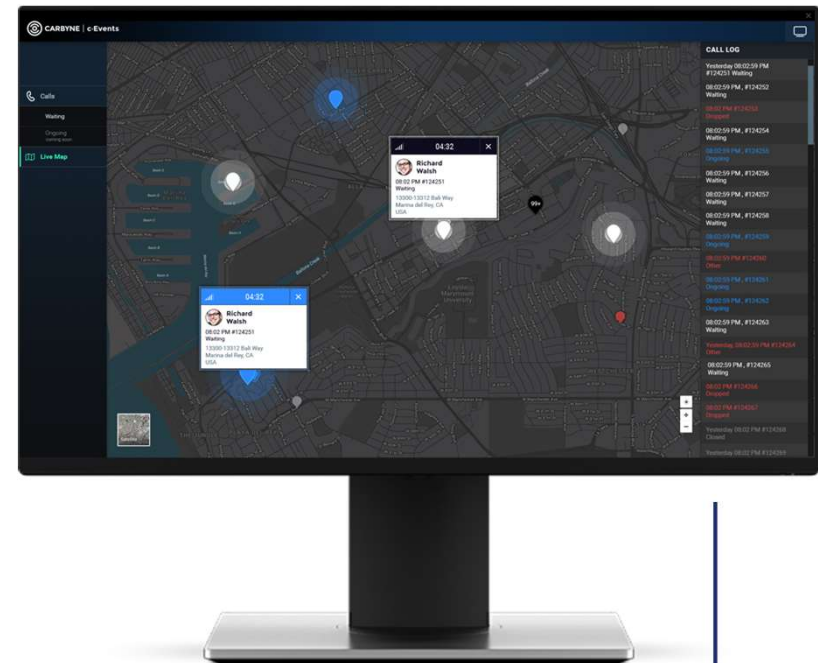
PRIORITIZING




EXACT
LOCATION



LIVE
VIDEO









James Daniels

01-23-2023 09:27:35

00:02:35



FIRST NAME

James Daniels

LAST NAME

Daniels

GENDER

Male

AGE

36

DISABILITIES

N/A

NOTES

Callers trace with Callers trace with his mother



DEVICE

05:06PM AML

José Vicente Villada 427-421,
Mexico

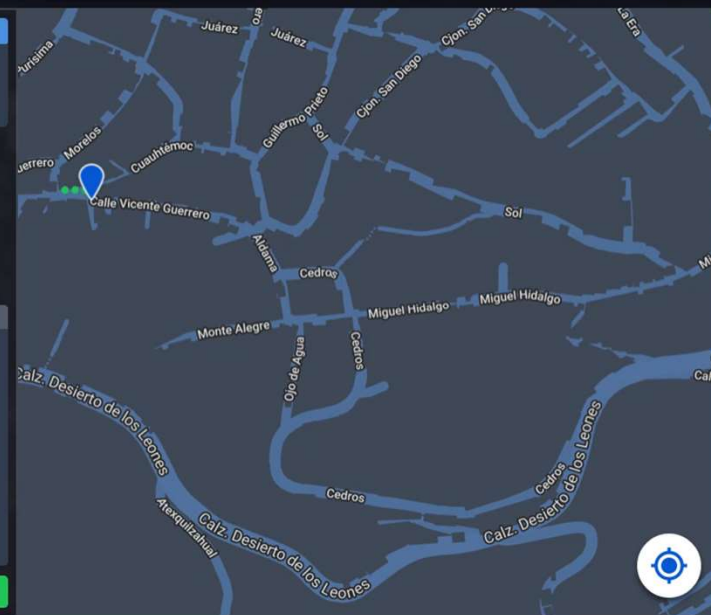
LAT: 19.328513 ; LON: -99.271223















NETWORK BASED

NOT AVAILABLE

+

REBID ANI/ALI



AGENTS STATUS					
Agent	Role	Status	Availability	Capacity	
 Agent One	Role	Online	Available	100%	
 Agent Two	Role	Online	Available	100%	
 Agent Three	Role	Online	Available	100%	
 Agent Four	Role	Online	Available	100%	
 Agent Five	Role	Online	Available	100%	
 Agent Six	Role	Online	Available	100%	
 Agent Seven	Role	Online	Available	100%	

EVENT TYPE

Médico

EVENT #B-76342569362537

EVENT DESCRIPTION

DISTPATCH

DONE

Events History

Stores the complete history of each incident reported

Captures caller profile information which enables the command and control managers to get a full understanding of the behavior of their customers, and in time predict future patterns



EVIDENCE



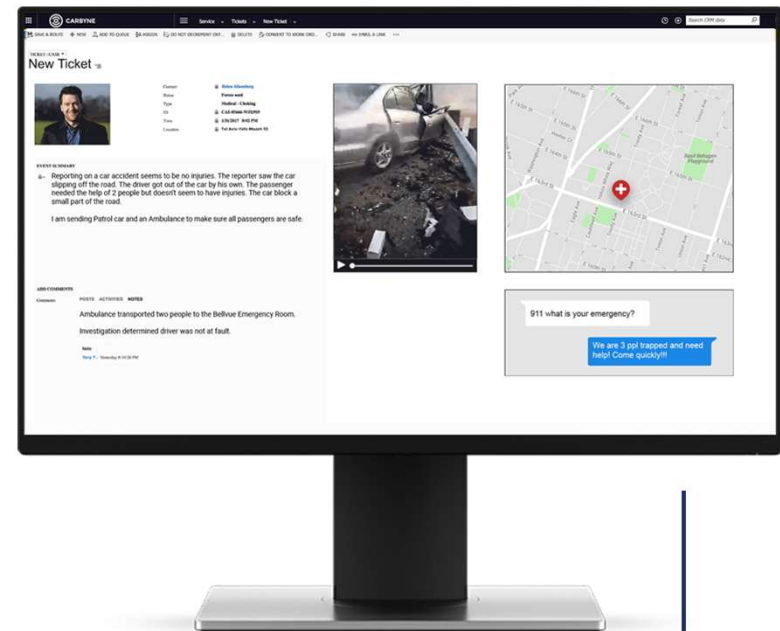
CALLER
DETAILS



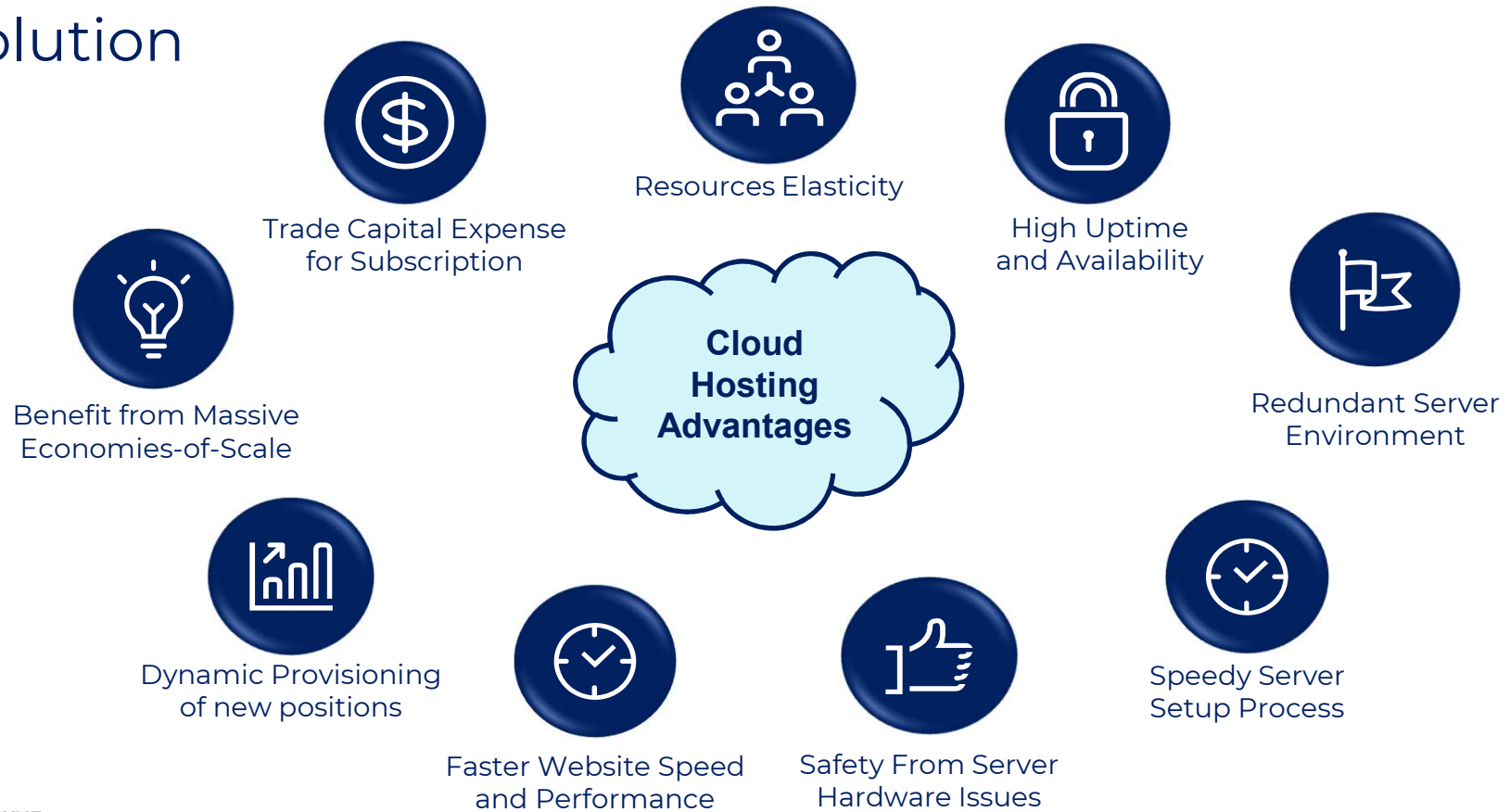
STATISTICS
AND
ANALYTICS



DATA
MANAGEMENT



Benefits of a Cloud Hosted Solution



c-Lite

NG911 Plugin for Legacy Systems



Sits on top of your current system



Zero dependency on your current system



Zero integration efforts



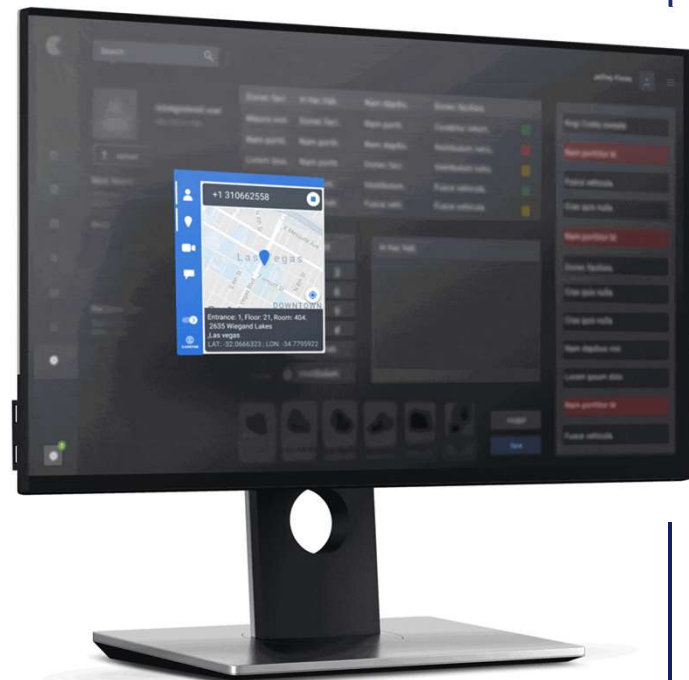
Less than 1-day installation



Risk-Free - Your current methods of operation will still be valid



No citizen application needed!



The c-Lite Solution

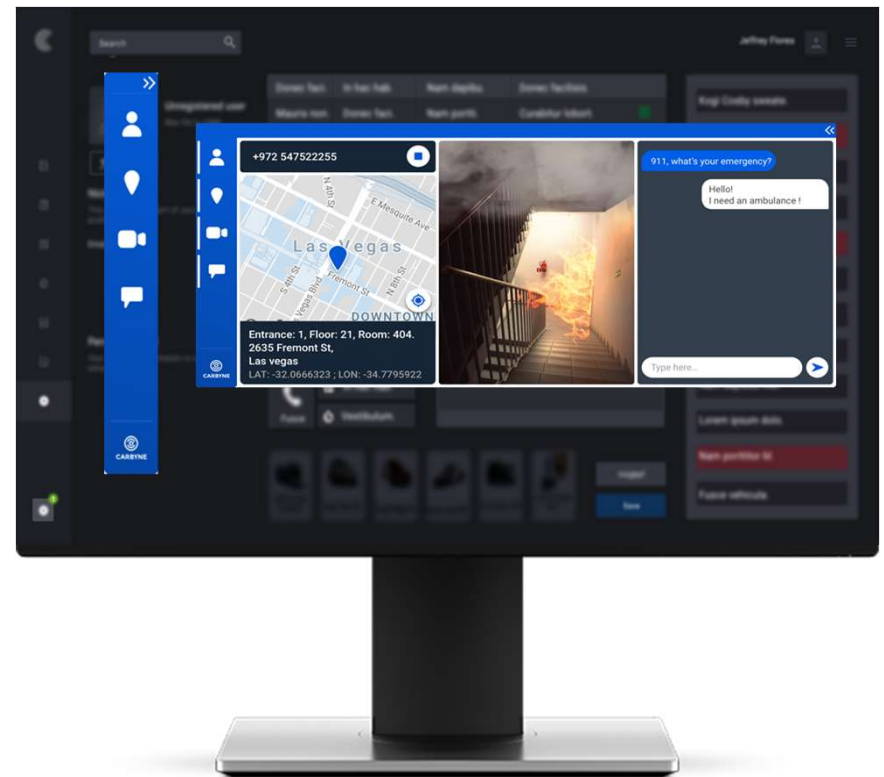
c-Lite is deployed as a plugin product

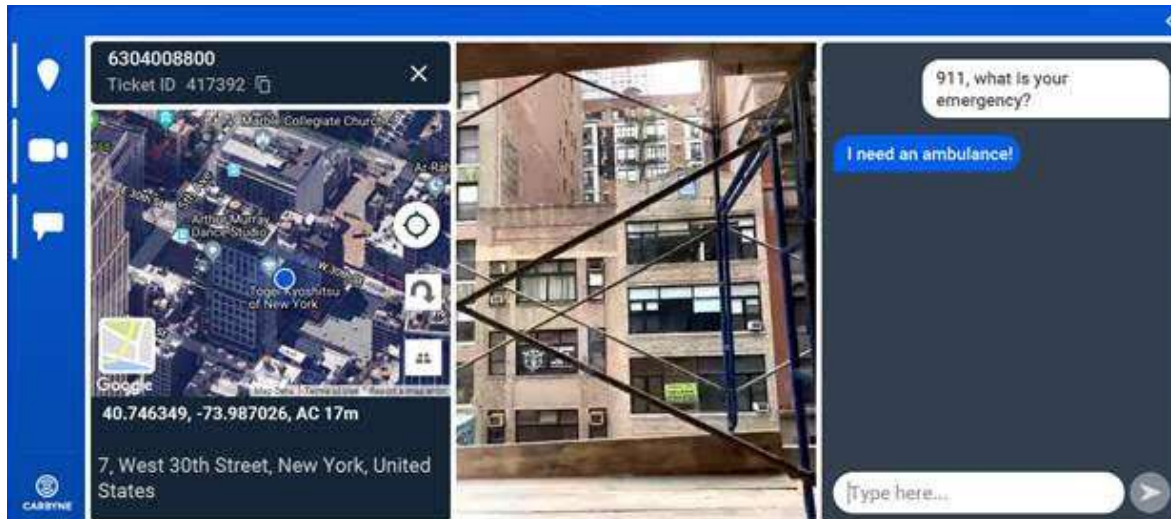
The c-Lite plugin appears as a menu bar:

- 📍 Floats on top of your existing system's interface
- 📍 It is unobtrusive and can be moved easily
- 📍 Just click to open location, video and chat windows

Carbyne's comprehensive NG911 system is risk-free:

- 📍 It requires no integration and is non-disruptive
- 📍 Enables a "try and buy" option
- 📍 The investment in your existing system is preserved, with no downtime





Advantages

62%

Reduction in Call Duration

70%

Reduction in False Calls

X2

Increase in Call-Taker Capacity

20K%

Improvement in Location Accuracy



Video sent to First Responders en route



Tangible value for citizens



Proven cost effective



Additional value to current investments

